## **Building eConsult into your Referral Workflow – Example: TELUS PS Suite EMR** Delegate (within EMR & eConsult Primary Care Provider (within EMR only) Platform) START Create entry/letter/request into patient's chart in EMR, choose Review entry by provider and export required specialty, and include any relevant patient information material from EMR. (i.e. test results, patient history, etc.). Meet with patient and decide an eConsult is Submit eConsult to eConsult platform with Send message to delegate informing of the new entry. appropriate attached materials as needed (may require saving and later deleting temporary local copies Can leverage pending test or consult (Ctrl K) of material) or Encounter Assistant. Receive response from specialist. Email notification received by Delegate and Primary Care Provider Review and download specialist response, and input response into patient chart (as text, progress note or report). Review specialist response Notify provider via message. Initiate Encounter Assistant. Inform delegate of need for more information and Receive message from Primary Care Decide if more information Yesprovide details as needed. Leverages Encounter Provider and enter request for more from specialist is required? information into eConsult platform. Message delegate to close case and send answers to Enter responses to Survey Questions into Survey Questions. eConsult platform & close case. -No-Leverage Encounter Assistant. Bills K738 if applicable or send message to biller. Initiate billing process to bill K738, if applicable END Follow-up with patient and action specialist advice