

A specialist or requesting provider can have one or more delegates associated with their eConsult account (*i.e.*, on their delegate roster).

Once assigned as a delegate, that person has the same dashboard view and can perform the same functions as the specialist or requesting provider who delegated them.

To add a new delegate, contact your organization's Ontario Health (OTN) Primary Contact for Service (PCS), who can submit a change request to ContactUpdates@otn.ca.

To view your delegate roster, do the following:

1. Sign in at otnhub.ca and click the **Profile** link (👤) in the top right banner.

A **Profile/Self-Service** panel appears.

2. Click **eConsult Delegations** in the panel.

An OTNhub self-service web page appears that contains your **Delegate Roster** containing two sections:

- **My Delegates** lists the people assigned as delegates for your eConsult account.
- **I am Delegate for** lists the people for whom you are a delegate.

3. To return to eConsult, click [eConsult](#) in the top navigation bar.

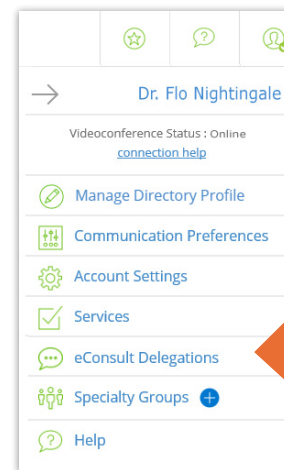


Figure 1: Profile/Self-service panel

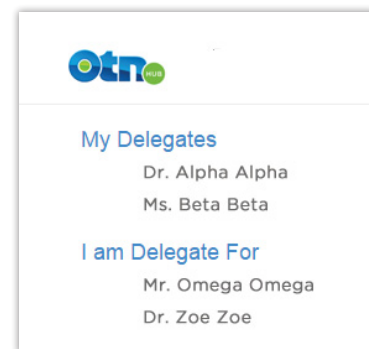


Figure 2: Delegate roster

For technical issues, contact OH-OTN Technical Support at 1-855-654-0888 or techsupport@otn.ca

For Ontario eConsult Program information, contact eConsultCOE@toh.ca