



<https://www.ontario.ca/page/government-ontario>

Ministry of Health

Ministry of Long-Term Care

Ontario Health Insurance Plan

INFOBulletin

COVID-19 Temporary Virtual Palliative Care Services

System changes have been delayed; continue to hold claims for K092, K093, K094 and K095.

To: All Physicians

Category: Physician Services

Written by: Claims Services Branch, Ontario Health Insurance Plan Division

Date issued: May 14, 2021

Bulletin Number: 210501

Further to INFOBulletin [210403](#)

<https://www.health.gov.on.ca/en/pro/programs/ohip/bulletins/redux/bul210403.aspx>

titled 'COVID-19 Temporary Virtual Care Services', the system changes scheduled for May 2021 have been delayed until further notice. The changes impact new fee schedule codes K092, K093, K094 and K095.

Physicians will need to continue to wait to submit these claims until further notice.

Keywords/Tags

COVID-19; Palliative; Virtual; Telephone; Video; Hold claims; K092; K093; K094; K095

Contact Information

Do you have questions about this INFOBulletin? [Email the Service Support Contact Centre](mailto:SSContactCentre.MOH@ontario.ca) <<mailto:SSContactCentre.MOH@ontario.ca>> or call 1-800-262-6524.

[Find INFOBulletins online on the Ministry of Health website.](#)

<http://www.health.gov.on.ca/en/pro/programs/ohip/bulletins/>

For More Information

Call **ServiceOntario**, INFOLine at:

[1-866-532-3161](tel:+1-866-532-3161) <<tel:+1-866-532-3161>> (Toll-free)

In Toronto, [\(416\) 314-5518](tel:416-314-5518) <<tel:416-314-5518>>

TTY [1-800-387-5559](tel:+1-800-387-5559) <<tel:+1-800-387-5559>> .

In Toronto, TTY [\(416\) 327-4282](tel:416-327-4282) <<tel:416-327-4282>>

Hours of operation: Monday to Friday, 8:30am – 5:00pm

